



Remote Learning - Frequently Asked Questions

How will OLA know if I'm doing any work?

Form registers and lesson-by-lesson registers will continue to be taken as normal throughout the period of remote learning. If a student is absent without good reason, absence alerts will be sent from the teacher to the Head of Section, who will follow-up. The Attendance Officer will be able to monitor attendance and will contact the Head of Section directly if patterns emerge. Furthermore, your teachers will expect evidence of work, as they do in class. If work is not being completed, teachers will contact the Head of Section and/or the Pastoral team.

What if I have technical issues?

All technical issues should be redirected to support@planet-it.net where one of our IT engineers will help. Teaching staff will not be able to provide specific IT advice. Any queries relating to academic work should be directed to your Head of Section.

Do I have to complete lessons according to my normal timetable?

Years 3-6: Resources/activities will be available on Teams. Pupils will be expected to complete activities in key curriculum areas they would be used to on any given day.

Senior Years: Your teacher will set sufficient work on a daily basis and you should try to complete work on the day of your usual lesson to ensure continuity.

How will teachers set work for practical subjects?

You should log into Teams to check for tasks set in practical subjects according to your timetable schedule. Subjects such as Food may ask you to purchase ingredients before the lesson. If this is the case you will be notified on Teams well beforehand. Some subjects may not set work to be completed within your 60-minute lesson slot. They may set a wider week-long task that can be planned around your family home life.

Will I have to print work from home?

Work should be completed as you would usually do so for homework. This is likely to be in exercise books or folders or uploaded onto Teams as a word or PowerPoint document. The need to print documents will be kept to an absolute minimum.

What if I have a question about the work set?

In the first instance you may wish to discuss with your class via Teams chat to find a solution. If this does not work, then you should contact your class teacher via the Teams chat or by e-mail.

What if I have worries or concerns about the well-being of myself or one of my friends?

There is plenty of support available, so please do not hesitate to get in touch. Please use the wellbeing tracker on Classcharts to indicate your current feelings/mood. This will prompt your tutor or Head of Section to get in contact with you. You can also contact your Form Tutor/Head of Section or you can contact Mrs Sharkey, Assistant Head (Safeguarding) or Mr Allen, Assistant Head (Pastoral & Mental Health) or Dr Reynaert (Deputy Head).