

Student FAQ's for Remote Learning

As we start to move tasks away from Firefly to Microsoft Teams, here are some answers to a few questions you might have:

Should I have access to Microsoft Teams yet?

No – this will be coming shortly. Your teachers have been setting up shared class e-mail groups to help them to get resources to you by e-mail.

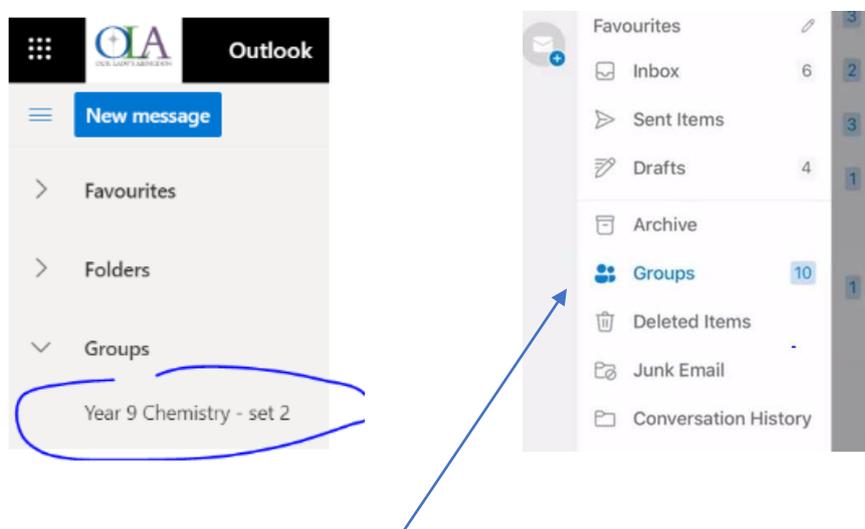
Why have I been asked to join lots of Class Groups?

Your teachers have been getting ready behind the scenes. In the absence of Firefly, lessons had to be delivered via e-mail shared groups and Zoom. Classes are being set up in readiness to move to Microsoft Teams. You do not need to do anything with these just yet. You just need to monitor your main inbox AND look in 'Groups' area of Outlook to find set tasks.

How should I be accessing my work this week?

Through Zoom, where teachers are offering it and by checking your e-mails much more frequently. Your teachers are delivering lessons via an e-mail/zoom combination for the remainder of the week. Microsoft Teams and Zoom will be the methods of delivery after Easter.

Firefly is being used for registration and as a last resort for teaching by staff. E-mails are most likely to come through via the class e-mail group that has been set up. These e-mails won't come directly into your main inbox, but they will come into the class e-mail which will appear as an e-mail group. If you scroll down on the left hand side of the Outlook bar you should find it. *This is a temporary measure – after Easter e-mails will come through to your main inbox.*



On a device, it may look something like this

How will I know what to do on Microsoft Teams?

Dr Reynaert is busy preparing some help sheets for you and your parents. Your teachers will receive some remote training over Easter, so by 21st April, we should all be happy with the process. A list of 'Teams familiarisation' sessions to be delivered on Zoom over Easter, will be made available to parents and pupils. These sessions will be recorded so if you miss one, you can watch it again.

We know this is a confusing time, but the process will become clearer during and after Easter.